

# **Bulky Waste & Waste Management**

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# What we did last year;

- Emptied over 7 million bins
- Collected 50,000+ bulky waste jobs
- Delivered 7,500 new / replacement bins
- Removed 1,5000 abandoned bins



# What is bulky waste?

- Household items that are too big for the bin
- Also collect white goods and electrical items
- Bookings are by appointment only
- Items should be presented neatly and ready for collection by 7am at the nearest point to where the vehicle passes



# What is bulky waste?

- We are in different areas of the city each day – West area on a Wednesday
- Free service for residents
- Waste collected is taken to Wastecycle (Colwick) where it gets sorted

# Challenges:

- Resident's don't always stick to the advice from the contact centre...
- Average weights collected are high
- On going education required





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# Despite these...

- Collect from over 1,000 properties per week
- Vast majority occur without any problems
- Cards are left to explain why items weren't collected





# Moving forward (bulky waste):

- Bulky waste scheme is working well and no significant changes planned
- 2 brand new vehicles coming on line mid Feb
- Work with CPO's to establish what are bookings and fly tips
- Continuing to develop script with contact centre



# Moving forward (waste Management):

- Restructure – Operations and Recycling/ Disposal teams are now part of the same team
- Focussing on tackling contamination (exceeding contractual limits)
- Expanding recycling into St Anns (survival bags)

